



TURNSTONE

GUEST INFORMATION

Welcome to our Mountain Vacation Hideaway where your stay should have just one pace ... slow and easy. Nature has blessed us greatly with the mountains and creek. The Wilderness Act of 1984 has made sure that this 24,500-acre Nantahala Wilderness Area will remain just as you see it now. It can never be logged for timber or developed in any way. We hope you will take the time to hike into this vast, beautiful area and see for yourself what the early Appalachian settlers would have seen as they came here. A requirement here at TURNSTONE is to have a good time and relax while you enjoy our beautiful cabins, creek and mountains. We hope that you'll come back often and tell your friends about us.

AMENITIES

- | | | | |
|---------------------|--------------------|-------------------------------------|--|
| *Ceiling fans | *Front Porch | *Back deck overlooking creek | *Creek Rock Fireplace |
| *Charcoal grill | *Full size kitchen | *Microwave | *Limited Firewood (Oct, Nov, Feb, Mar only) |
| *Coffee maker | *Toaster | *Hair dryer | *VCR/DVD/CD for TV (NO TV reception) |
| *Clock radio | *All bed linens | *Towels and bath cloths | *Cookware & Food Storage Containers |
| *Dishes *D/W Soap | *Telephone | *Electric heat and Air Conditioning | *Oak porch swing |
| *Oak rocking chairs | *Paved road access | *Plastic garbage bags | *Clothes drying rack |

Each cabin has either:

One queen bed, two single beds, one full bath and is Air Conditioned.

One queen bed, two antique iron double beds, one full bath, plus half bath and is Air Conditioned.

NEARBY SERVICES

Grocery- Piggly Wiggly 746-2624; **Groceries & Movie Rentals-** Ingles 782-3365; **EMS Emergency-** 911; **Hardware-** Reeves 746-7414; **Pharmacy-** Wal-Mart 782-3039; **Doctor-** Mountain Valley Medical Center 746-6571

Restaurants- Cupboard Cafe 746-5700; Dillard House 746-5348; La Cabana Mex 212-2834; Peking Gourmet 782-0136; Pizza Hut 782-2111

PROPERTY INFORMATION

There are other homes in the area. Please respect the privacy of others and the tranquility of the mountains by keeping the noise down. Do not use other's driveways to turn around in. Do not park in the road. Hike only on roads or marked trails.

- Electrical circuit breakers are located in the switch panel on the wall next to the bathroom door (behind the area map or picture). Should a storm or anything cause a breaker to trip off, please open the panel and find the tripped switch and move it to the on position. Should all power go off, you can call Duke Power at 800-777-9898 (long distance) or wait a while. It normally is not off long.
- All garbage should be placed in provided plastic bags and into containers. **It is very important not to leave any food scraps or garbage of any kind outside.** Raccoons, skunks, **black bears** and other animals will tear into trash bags and scatter its contents looking for food.
- Play in the creek at your own risk! We assume no responsibility for any accidents.** The rocks can be very slippery and it is easy to fall and injure yourself. Please ~~~~~*Bring your own beach towels for use in the creek*~~~~~
- Please, if you must smoke.... YOU MUST do it outside. Do Not throw your cigarette butts down outside!**
- No pets of any kind *** No fireworks *** No guns (BB/pellet included) *** No hunting. (Any of these will cancel your reservations with NO REFUND or reschedule).**
- The electric wall heaters are controlled by thermostat. Be careful not to place anything too close to the heaters. Please turn the knob to the low position before you leave. **Please don't turn to off position ... only to LOW!**
- The coffee maker does NOT turn off automatically. Please be sure to **turn it off** when you are finished with your coffee. Failure to do so can cause the unit to catch on fire!
- If you choose to build a fire, please make sure that the damper is **OPEN** in the fireplace. Use fire-starter packs or pine kindling to get your oak fire going. A small fire is all that should be built. **Do Not Build A Roaring Fire** that has flames reaching up into the chimney. This is **very dangerous** and could result in a chimney fire! **Remember ... SAFETY FIRST!** Your **complimentary** firewood allotment will be on the front porch of your cabin (during October – March only). **If you desire more firewood than we provide, it is sold in Dillard at the Gulf Station and the Piggly Wiggly.**
- Each cabin is equipped with a **smoke & carbon monoxide detector, fire extinguisher and emergency light** for your personal safety.
- If you should need assistance with the plumbing (stopped up toilet, water goes off, etc.) please call us first at 706-746-7411. If we are not in, call our son, Ben III, at 706-782-6071 or our neighbor Troy Cousineau at 746-2550. We will assist you to correct the problem.
- There is no garbage pick-up here in the mountains. Please place ALL REFUSE in provided plastic bags so we do not have to handle your personal trash! Do not throw un-bagged garbage or used charcoal in our containers.... PLEASE!!!!!!!!!!**
- When leaving for the day, do not leave windows open ... except on the front porch. Rain and windstorms come up quickly at this altitude.

SPECIAL NOTE: *At the present, we don't charge an extra house-cleaning fee. It is your responsibility to: (1) Wash and store all dishes. (2) Place trash in bags in outside garbage containers. (3) Remove ashes (cold) from the fireplace and grill and place in a plastic bag also. **Guests are responsible for any loss of furnishings or damage to the cabin or property during their stay.***

NO PETS ON THE PREMIS NO SMOKING INSIDE OUR CABINS.



TURNSTONE

GUEST INFORMATION

Arrival time is AFTER 3 PM
Departure time is by or BEFORE 10 AM

■ Specific Driving Directions

From Atlanta, Georgia:

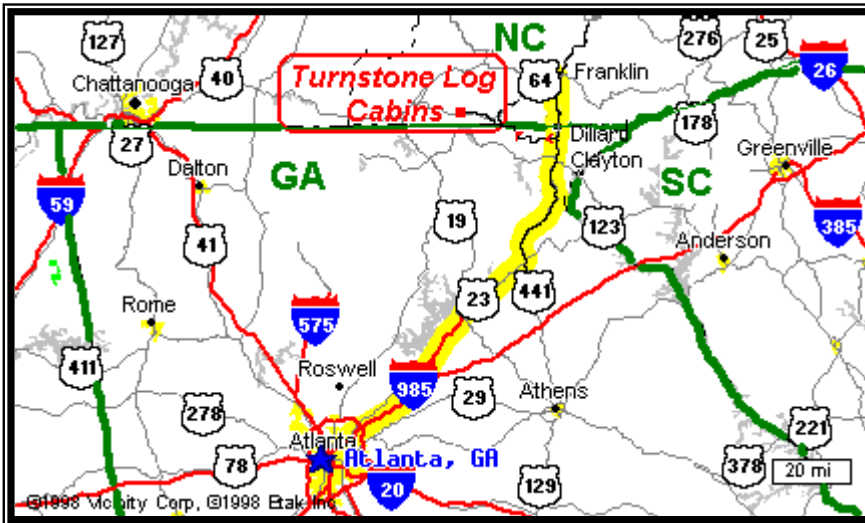
Take I-85 N.E. toward Greenville, SC. Then exit to I-985 to Gainesville, Ga. Then Hwy 365 (4 lane) to Cornelia, Ga where US Hwy 441 will join Hwy 365. Continue on Hwy 441N/365 to Tallulah Gorge. Then continue north through Clayton and Mountain City, Ga and on to Dillard, Ga. Be sure to travel the posted speed limit of 35 MPH in Dillard and Mountain City, or you will get a speeding ticket. As you come into Dillard, you'll see the Dillard House sign on your right. Just up the road on the left is Betty's Creek Road. There is a sign on the right where you turn left onto Betty's Creek Road at the old Station. Continue on Betty's Creek Road for about 3 miles, but be sure to watch for Big Creek Road on the left. (Just follow the signs for Andy's Trout Farm). Turn left on Big Creek Road and go past an old tree farm on the left with a board fence, cross the state line into North Carolina and past Big Creek Nursery on the right. Do not turn off of Big Creek Road. It ends in front of our log cabins on the left. There is no rental office to check into. There are no signs in the area to let you know that these are rental cabins. We like it very private for our family, neighbors and guest. The 911 address listed below is on the mailbox or post. Park in the gravel drive, unload, unpack and enjoy your stay in the mountains!

From Franklin, North Carolina:

In Franklin, NC, take US Hwy 441 South to Dillard, Ga. This is a 4 lane divided highway. You will pass through the small town of Otto, NC (don't blink or you'll miss it) and on to Dillard. Be sure to drive the posted speed limit in Dillard or you may contribute to the economy of Dillard. In Dillard on your left you'll pass Johnson's Cupboard Cafe, Ace Hardware, Mountain Pizza and then all the antique shops on both sides of the road. Just past the shops on the right is Betty's Creek Road. There is a sign on the left where you turn right onto Betty's Creek Road at the old Station. Continue on Betty's Creek Road for about 3 miles, but be sure to watch for Big Creek Road on the left. (Just follow the signs for Andy's Trout Farm). Turn left on Big Creek Road and go past an old tree farm on the left with a board fence, cross the state line into North Carolina and past Big Creek Nursery on the right. Do not turn off of Big Creek Road. It ends in front of our log cabins on the left. There is no rental office to check into. There are no signs in the area to let you know that these are rental cabins. We like it very private for our guest and neighbors. The 911 address listed below is on the mailbox or post. Park in the gravel drive, unload, unpack and enjoy your stay in the mountains!

From Hartsfield International Airport, Atlanta:

Either get on I-285 east and circle Atlanta and exit onto I-85 to Greenville, SC or get on I-85 North to Greenville, SC and go through the fair city of HOTLANTA.. Then follow the directions above for From Atlanta.



■ Operating Your KeySafe Door Entry located beside the front door

- 1) Push in the buttons that correspond to the combination below. Buttons may be pushed in any order.
- 2) Push down the OPEN button and while holding it down pull the lid out from the KeySafe. If you have entered an incorrect combination, you can return the buttons to their original settings by sliding down the CLEAR button.
- 3) When you release the OPEN button, the combination will clear.
- 4) To replace the lid with the key attached, push in the buttons that correspond to the combination below. Place lid and key into the KeySafe by first setting the bottom of the lid into the vault. Push down and hold the OPEN button as you return the lid to the closed position. The lid will lock into place, and the combination will clear when the OPEN button is released. PLEASE always return the lid and key into the safe.

DO NOT TAKE THE KEY off the lid! For your convenience, the key is always at the front door.

■ About Your Private Telephone Service

Your cabin telephone may be used to receive incoming calls, make local calls and phone card toll calls.

>>>>>> **NOTE: NO COLLECT OR OPERATOR ASSISTED CALLS CAN BE MADE FROM THESE PHONES.** <<<<<<<<



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GUEST INFORMATION

■ **Fishing:**

Andy's Trout Farm- 746-2550 (No license required, pay for catch)
Black Rock Lake (State Park)- 746-6299 (License required, no charge for catch)

■ **Boating & Fishing:**

Lake Rabun
Interstate Boat Rentals- 782-4754 (Pontoons and others)

Lake Burton
Anchorage Outboards- 782-3013 (Pontoons, Jet-skis, ski boats)

■ **Swimming:**

Lake Rabun Beach (off Hwy 441 South before Tallulah Gorge State Park)

■ **Whitewater Rafting:**

Nantahala Outdoor Center- 800-232-7238

■ **Hiking:**

U. S. Forest Service Ranger Station- In Clayton- 782-3320 (trail maps of the area)

Betty Creek and Appalachian Trail- From the cabins go left to the iron gate. **STOP, read hiking notice!** This old logging road passes through POSTED PRIVATE PROPERTY ... so DO NOT get off road until you reach the Forest Service Property. Follow the old road past a camp shelter on the bank of Betty's Creek. There you go into the Southern Nantahala Wilderness Area and follow the BLUE trail markings up the mountain until you reach the Appalachian Trail (A.T. is marked in WHITE). Take a left on the A.T. and you'll be at Betty Creek Gap. Continue on south along Ridge Pole mountain. Take a right to the north to go to Mooney Gap, Pickens Nose and Albert Mountain. Be sure to take water & snacks with you and always STAY ON THE TRAIL! 25,000 acres of wilderness is a lot of space to wander around in and you definitely don't want to get lost!

Turnstone Hiking Trail- From the cabins, go across the road and look for the Turnstone Trail Sign. Again, please stay on the trail (road). When reaching the end of the road, follow the ridgeline on the left up the mountain above you and you will see a large rock outcrop. This is difficult to see during the summer. There is a small cave up there if you care to explore it. CAUTION: be careful, as this area has a lot of loose rocks and it is easy to fall and get injured. Climb this at your own risk!

Tallulah Gorge State Park Hiking- 754-7981 On US Hwy 441. There are lots of hiking trails in and around the gorge.

Black Rock Mountain State Park Hiking-746-2141- Off US Hwy 441

■ **Horseback Riding:**

Dillard House Stables- 746-5348
Chunky Gal Stables- 828-389-4175

■ **Mountain Train Trips:**

Great Smokey Mountain Railway- 800-872-4681

■ **Cultural attractions:**

Foxfire Museum- 746-5828 (Like the books, a glimpse of mountain life in the past)
Hambidge Center- 746-5718 (Artist retreat and cultural center)

RESERVATION AGREEMENT & POLICIES

"Turnstone Log Cabin Rentals"

CANCELLATIONS & REFUNDS

Turnstone has one of the most guest-friendly Reservation Policies in the Smoky Mountains. To make a reservation, only \$150 is required for a deposit. Payment in full to secure the cabin is required no less than 30 days prior to arrival. If guest does not send balance of payment by personal check, balance will be charged to the card on file. If unable to charge balance due to credit card on file, Turnstone will make every attempt to contact guest for final payment, as reservations not paid in full at least 30 days prior to arrival, are subject to cancellation. All funds are non-refundable, no exceptions. Should you need to change your dates, you can reschedule your reservation any time with no penalty, as long as the change is processed at least 30 days prior to your arrival date. All funds on deposit are forfeited to Turnstone Log Cabin Rentals and immediately put into our operating account, however if you cancel more than 30 days from your arrival, Turnstone will issue a voucher in the amount of the forfeited deposit, for use on a future stay within one year. When the new reservation is made, a \$50 rebooking fee will be charged to the new reservation.

CHECK IN & CHECK OUT

Arrival is after 3 pm. Please do not expect to check in early. However, if you are in the area before 3 pm go ahead and stop by your cabin. If your cabin is clean and ready we will be happy to allow you to go to the cabin. Due to our high standards for cleanliness, there is a chance that not all units will be ready for check-in promptly at 3 pm, especially during peak and holiday season. We ask for your patience and suggest that you have alternate plans for a couple of hours in case your unit is not ready. Departure time is before 10 a.m. and our check out procedures are very simple, we ask that you wash all dishes, trash in the receptacle, and then make sure the cabin is secure before departing. Please respect check out time, as we need the time to prepare the cabin for the next guest arrival.

OCCUPANCY & HOUSEKEEPING

please limit occupancy to the cabin maximum and adhere to pet and smoking preferences of the cabin. You must be an adult (21 or over) to rent a cabin and are responsible for the cabin. In the event of damages or extra cleaning requirements, additional charges may be applied to the card on file. Linens and towels are provided based on the size of the cabin reserved, along with basic kitchenware and utensils. A starter supply only of soap, dishwashing detergent, toilet paper, trash bags, and paper towels will be provided. Upon arrival, please report any damages, shortage of supplies, or housekeeping issues immediately. Please review the cabin info sheet located on the bulletin board by the spiral stairs.

OCCUPANCY & AMENITIES

we will do everything we can to make sure your cabin is ready for your stay. It is our mission to provide you the cleanest cabin in the Smokies, so that you will become a guest for a lifetime. As mentioned above, due to our high standards for cleanliness, there is a chance that not all units will be ready for check-in promptly at 3 pm, especially during peak and holiday season. We ask for your patience and suggest that you have alternate plans for a couple of hours in case your unit is not ready. In addition, from time to time, appliances, water, telephone, electricity, etc. will break down or malfunction. While we cannot refund any monies due to these issues that may be beyond our control, we will respond as quickly as we can to make repairs and restore amenities. Depending on the circumstance, a move to a similar property may be necessary.

INCLEMENT WEATHER POLICY

Please be aware of the possible weather and road conditions you may encounter, depending on what time of year you are traveling, as we do not offer refunds nor reschedules due to weather or early departure. From late November through early April the weather in the Smoky Mountains can be very unpredictable.

PET POLICY

No pets of any kind are allowed on the property or inside our cabins.

MINIMUM STAYS

All cabins have a minimum stay of 2 nights.

PAYMENTS

\$150 with a major credit card (Visa, MasterCard) is required to confirm a reservation. Sorry, but no personal or business checks accepted unless received at least 30 days prior to your scheduled date of arrival.

NON-REFUNDABLE DAMAGE WAIVER

The damage deposit of \$50 covers ACCIDENTAL damages, such as broken kitchenware, coffee pot, etc. This does not cover non-accidental damage to furniture and electronics (i.e. damaged television, broken VCR/DVD, broken bed frame, broken sofa, etc.) Guest will be responsible for all intentional or reckless damages, and the credit card on file will be charged. Guest also authorizes agent to charge any expenses relating to intentional or reckless damage, cleaning of the unit beyond a normal cabin clean (EX: heavy partying, trash, etc.), or theft of any property from the unit, to the credit card on file for that cabin. The guest who uses their credit card for the deposit is considered the responsible party, and all necessary charges concerning said cabin will be charged to the credit card on file, no matter who in the group caused the damage.

FEES

A Landfill fee of \$10 per cabin is applicable to each rental, regardless of length of stay.